

Service Level

Installation

Socket outlets would normally be installed as double sockets unless specified or requested prior to commencement of works

Lighting points, unless specified otherwise above, are to be 6" pendants in all rooms other than bathrooms and shower rooms, where a flush fitting ceiling light will be installed. This can be either in white or chrome finish – please specify prior to commencement of works. Where downlighters or wall lights are to be installed the cost of these fittings will be added to this quote.

This quotation includes the supply of white plastic accessories unless otherwise specified. If a variation to the finish of the switches, sockets, etc. is required, for example chrome finish or dimmer switches, then these can be varied at any stage up to commencement of works at the cost of the materials.

It has been assumed that there are no faults with the existing installation, which will affect these works.

If there is computer or electrically sensitive equipment within your property, then you must make us aware of this equipment with a detailed list of all circuits that supply this equipment. This information must be provided in writing at least three working days prior to the work being carried out. If the information has not been provided, is incomplete or inaccurate we will not accept any responsibility for any loss.

No provision has been made for any plaster repairs in the preparation of this quote. However, a rough undercoat plaster will be applied to all wall chases. The client should expect that there will be a requirement for decorative repairs following this work which may include the sanding of the undercoat plaster.

Fault Finding

Electrical faults are by their nature generally hidden. Our quotes for fault finding include approximately two hours for each listed fault. This time is designed to be able to resolve connection and accessory damage and defect and also, where possible to re-route power or to replace short lengths of cable. During this time it is not expected that we will be able to install a significant length of new cable should this be required.

We will endeavour to repair and/or replace accessories or short lengths of surface cable as part of this quotation. Where excessive amounts of the installation are beyond repair, we will be able to diagnose with more accuracy where the fault lies and advise you how much additional time will be required to complete the repair.

Emergency Lighting

Unless otherwise specified this quotation will provide a provisional figure for the installation and commissioning of the emergency lighting system. This will be subject to review after a full design of the emergency lighting has been completed.

General

Costs of parking have been excluded from this quote.

Unless otherwise stated, it is understood that the property will be occupied during the entire period of these works. We will endeavour to ensure continuity of lighting and power during the work where possible. Please understand that this is not always possible. If you have specific needs about the continuity of power or lights, please let us know at the time of placing your order.

All quotations, unless otherwise specified, are based on normal working hours during the week. Evenings, weekends and night work are outside of our normal working hours and will incur additional charges.

Collection of keys from a secondary location will incur additional cost, which will depend on the location of the secondary location.

The client is required to hold the relevant insurance to cover their responsibilities as a property owner.

Testing

Limitations apply, include but not limited to high level work, and general access restrictions, which can only be advised when we have reviewed your site on the first day of testing. This quotation is based on a 3m height limit for testing of equipment. Testing requires the isolation of some or all of the installation. Where full isolation is not permitted we will record a limitation against the test result or item inspected.

Asbestos

It has been assumed, unless clearly specified, that there is no asbestos in the property in the areas that we will be required to work. We may require an asbestos report before work is carried out. This will be at an additional cost. If the work schedule is disrupted and time is lost due to the discovery of asbestos that was not identified prior to the commencement of the works, we will be entitled to charge a reasonable fee to cover lost time.

Payment

A deposit is normally taken prior or on commencement of works, with the final payment due on day of completion of works. Where the quote is large, stage payments may be requested. Where stage payments are requested, we will normally apply on a Friday and expect payment by the end of the following Monday (three days later).

This quote is fixed for a period of six months. There will be no increase in the amount charged unless the detail of the work is varied or faults are found on the existing installation that affects the requested work. Our hourly contract rate for variations is £50 plus VAT. Our daily rate is based on 7½ hours of work at the hourly rate.

Monthly maintenance contracts are billed on the last day of the contract month.

Final payment is normally required immediately on completion of works. All queries are to be raised within fourteen days of invoice. Late payment of any invoice will void any warranty.

Where VAT inclusive prices are quoted the VAT is calculated at the prevailing rate as at the date of the quote. Where the VAT rate is changed, the amount quoted will be adjusted to preserve the net value of this quote.

All amounts quoted are inclusive of the prompt payment discount. Any materials supplied or installed by this company remain the property of this company until paid in full. Certificates and reports are issued on receipt of payment. If there is a significant delay in payment a re-inspection fee will be charged to enable us to issue the report or certificate for the current condition of the property.

Please view this video by the NICEIC at: <https://www.youtube.com/watch?v=xWn7jCEfcR0>

Acceptance

By accepting this quotation you are agreeing that you have read and agreed to the terms and conditions continued below. If these are not attached to this document you must bring this to our attention prior to accepting this quotation.